



St John
Scotland

Saving lives together

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| Volunteer Role | Patient Transport Driver |
| Responsible to | Patient Transport Coordinator |
| Where (Location) | Elgin & Forres |
| Time commitment | Regular & committed |
| Volunteer role description | <p>As a Patient Transport Driver, it will be your role to transport renal patients to and from the Renal Unit at Dr Gray's Hospital in Elgin. This service is completely free to patients. Drivers will need access to their own car and all vehicles and drivers require full insurance.</p> <p>St John Scotland works in partnership with the Scottish Ambulance Service and local NHS boards to provide Patient Transport for people attending oncology and renal clinics. All passengers are referred to us by the Scottish Ambulance Service or NHS clinics.</p> <p>St John Scotland currently operates Patient Transport services in six areas of Scotland. We are keen to expand the service and are in discussions with NHS Grampian about establishing a renal dialysis PT service in Elgin and the surrounding areas.</p> <p>Dialysis requires regular treatment, three times a week, often for long periods of time. Patients currently use a mixture of transport to get to their treatments, including ambulance transport, self-transport, taxis and other voluntary services. The support provided by St John Scotland's Patient Transport service means patients have access to free, friendly, reliable transport and the support of volunteers, while our model provides a significant financial saving for the NHS.</p> |

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Scottish Registered Charity number SC047485.

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| Main volunteering tasks | <ul style="list-style-type: none"> • Safely transport patients from their home to the hospital, and back home again at a pre-arranged time • Liaise with the Patient Transport Coordinator and commit to regular shifts (there are morning and afternoon shifts Monday-Saturday) • You will not be required to actively help patients boarding and disembarking vehicles as all patients referred to the service are mobile |
| Required skills, qualities and experience | <ul style="list-style-type: none"> • You must be between 25 – 80 years old • Hold a full driving licence and be a competent driver • Outgoing and welcoming personality • Ability to communicate with patients and fellow drivers accordingly • Great sense of responsibility and commitment |
| Training and support available | <ul style="list-style-type: none"> • You will receive all the necessary training and support from Elgin Patient Transport team and St John Scotland staff team • You will be equipped with the St John Patient Transport Uniform and an identification badge • You will be eligible to claim expenses for mileage whilst volunteering when using your own vehicle |
| Volunteer recruitment process | <ul style="list-style-type: none"> • Submit the St John Scotland Volunteer Application form • Required to have membership of the PVG (Protecting Vulnerable Groups) scheme. This is free for all volunteers. • Volunteer interview with the Patient Transport Coordinator • Informal driving assessment |