



**St John**  
**Scotland**

Saving lives together

Volunteer Role	Patient Transport Driver
Responsible to	Edinburgh Patient Transport Coordinators
Where (Location)	Edinburgh and Lothians
Time commitment	Regular & committed
Volunteer role description	<p>St John Scotland works in partnership with the Scottish Ambulance Service and local NHS boards to provide Patient Transport for people attending oncology and renal clinics. All passengers are referred to us by the Scottish Ambulance Service or NHS clinics.</p> <p>St John Scotland currently operates Patient Transport services in five areas of Scotland. We have recently expanded our service to NHS Lothian and support patients to attend renal dialysis at the Edinburgh Royal Infirmary since January 2022.</p> <p>Dialysis requires regular treatment, three times a week, often for long periods of time. Patients currently use a mixture of transport to get to their treatments, including ambulance transport, self-transport, taxis and other voluntary services. The support provided by St John Scotland's Patient Transport service means patients have access to free, friendly, reliable transport and the support of volunteers, while our model provides a significant financial saving for the NHS.</p> <p>As a Patient Transport Driver, it will be your role to transport renal patients to and from the Renal Unit at the Royal Infirmary in Edinburgh. This service is completely free to patients. Drivers will need access to their own car and all vehicles and drivers require full insurance.</p>
Main volunteering tasks	<ul style="list-style-type: none"><li>• Safely transport patients from their home to the hospital, and back home again at a pre-arranged time</li><li>• Liaise with coordinator and commit to regular shifts (there are morning and afternoon shifts Monday-Saturday)</li><li>• You will not be required to actively help patients boarding and disembarking vehicles as all patients referred to the service are mobile</li></ul>

St John Scotland Registered Office: 21 St John Street, Edinburgh EH8 8DG

**T:** 0131 556 8711 **E:** [info@stjohnscotland.org.uk](mailto:info@stjohnscotland.org.uk) **W:** [stjohnscotland.org.uk](http://stjohnscotland.org.uk)

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Required skills, qualities and experience	<ul style="list-style-type: none"><li>• You must be between 25 – 70 years old</li><li>• Hold a full driving licence and be a competent driver</li><li>• Outgoing and welcoming personality</li><li>• Ability to communicate with patients and fellow drivers accordingly</li><li>• Great sense of responsibility and commitment</li></ul>
Training and support available	<ul style="list-style-type: none"><li>• You will receive all the necessary training and support from Edinburgh Patient Transport team and St John Scotland staff team</li><li>• You will be equipped with the St John Patient Transport Uniform and an identification badge</li><li>• You will be eligible to claim expenses for mileage whilst volunteering when using your own vehicle</li></ul>
Volunteer recruitment process	<ul style="list-style-type: none"><li>• Completion of St John Scotland volunteer application form</li><li>• Required to have membership of the PVG scheme. This will be free, and we will provide the forms for you</li><li>• Volunteer interview with the Patient Transport Coordinator</li><li>• Informal driving assessment</li></ul>