



**St John**  
Scotland

Saving lives together

Volunteer Role	Patient Transport Driver (PTD)
Responsible to	Respective Areas' Patient Transport Coordinator(s) and St John Scotland (SJS) Head Office
Where (Location)	<p>St John Scotland currently operates Patient Transport services in:</p> <p><b>Aberdeen &amp; North East (A&amp;NE)</b> – Dr Gray's Hospital (Pilot Pending) in Elgin</p> <p><b>Angus &amp; Dundee (A&amp;D)</b> – Ninewells Hospital in Dundee and Arbroath Infirmary in Arbroath and others within and out with Tayside</p> <p><b>Ayrshire &amp; Arran (A&amp;A)</b> – University Hospital Ayr (within Pilot)</p> <p><b>Central (C)</b> – Forth Valley (Renal)</p> <p><b>Dumfries &amp; Galloway (D&amp;G)</b> – Western General in Edinburgh, St John's Hospital in Livingston, Beatson in Glasgow and other oncology units</p> <p><b>Edinburgh and South East (E&amp;SE)</b> - Royal Infirmary of Edinburgh (Renal)</p> <p><b>Fife (F)</b> - Queen Margaret Hospital in Dunfermline, and Victoria Hospital in Kirkcaldy</p>
Time commitment	Regular & committed
Volunteer role description	<p>SJS works in partnership with the Scottish Ambulance Service and local NHS boards to provide Patient Transport (PT) for people attending oncology and renal clinics. All passengers are referred to us by the Scottish Ambulance Service or NHS clinics.</p> <p>SJS currently operates PT services in six areas of Scotland. With another pilot pending.</p> <p><b>As a Volunteer Patient Transport Coordinator, your role will include volunteering to oversee and manage the volunteer team who provide transport for patients to and from their oncology/renal unit at the Areas' agreed hospital(s).</b></p> <p>St John Scotland works in partnership with the Scottish Ambulance Service and local NHS boards to provide Patient Transport for people</p>

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attending oncology and renal clinics. All passengers are referred to us by the Scottish Ambulance Service or NHS clinics.

St John Scotland currently operates Patient Transport services in:

**Aberdeen & North East (A&NE)** – Dr Gray’s Hospital (Pilot Pending) in Elgin

**Angus & Dundee (A&D)** – Ninewells Hospital in Dundee and Arbroath Infirmary in Arbroath and others within and outwith Tayside

**Ayrshire & Arran (A&A)** – University Hospital Ayr (within Pilot)

**Central (C)** – Forth Valley (Renal)

**Dumfries & Galloway (D&G)** – Western General in Edinburgh, St John’s Hospital in Livingston, Beatson in Glasgow and other oncology units

**Edinburgh and South East (E&SE)** - Royal Infirmary of Edinburgh (Renal)

**Fife (F)** - Queen Margaret Hospital in Dunfermline, and Victoria Hospital in Kirkcaldy

Oncology treatment may involve patients attending daily for a number of weeks. Whereas, dialysis requires regular treatment, three times a week, often for long periods of time. Patients currently use a mixture of transport to get to their treatments, including ambulance transport, self-transport, taxis, and other voluntary services.

The support provided by SJS’s PT service means patients have access to free, friendly, reliable transport and the support of volunteers, while our model can provide a significant financial saving for the NHS.

As a PTD, it will be your role to transport oncology and/or renal patients to and from the patient’s home and the Oncology/Renal Unit at the respective hospital. This service is completely free to patients. Drivers will need access to their own car and/or a St John Scotland vehicle (not all Areas have access to an SJS Vehicle) and all vehicles and drivers require full insurance.

Further guidance regarding car insurance, can be found below:



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	<a href="https://www.abi.org.uk/products-and-issues/choosing-the-right-insurance/motor-insurance/volunteer-drivers/">https://www.abi.org.uk/products-and-issues/choosing-the-right-insurance/motor-insurance/volunteer-drivers/</a>
Main volunteering tasks	<ul style="list-style-type: none"><li>• Safely transport patients from their home to the hospital, and back home again at a pre-arranged time</li><li>• Liaise with coordinator(s) and commit to regular shifts (there are morning and afternoon shifts Monday-Saturday)</li><li>• You will not be required to actively help patients boarding and disembarking vehicles as all patients referred to the service are mobile</li></ul>
Required skills, qualities and experience	<ul style="list-style-type: none"><li>• You must be between 21* (if using your own car) (25 for using SJS cars)– 80 years old <i>*Held full licence for min 2 years.</i></li><li>• Hold a full UK driving licence and be a safe and competent driver</li><li>• Outgoing and welcoming personality</li><li>• Ability to communicate with patients and fellow drivers accordingly</li><li>• Great sense of responsibility and commitment</li></ul>
Training and support available	<ul style="list-style-type: none"><li>• You will receive all the necessary training and support from relevant Areas' PT team and SJS staff team</li><li>• You will be equipped with the SJS PT Uniform and an identification badge</li><li>• You will be eligible to claim expenses for mileage whilst volunteering when using your own vehicle</li></ul>
Volunteer recruitment process	<ul style="list-style-type: none"><li>• Completion of SJS volunteer application form</li><li>• Volunteer interview with the PT Coordinator(s)</li><li>• Required to have membership of the PVG scheme. This will be free, and we will provide the online application for you</li><li>• Informal driving assessment</li></ul>