



St John
Scotland

Saving lives together

Patient Transport Driver (Volunteer)

Our Patient Transport service is a lifeline for people who depend on us to reach hospital appointments for vital treatment. As a Patient Transport Driver with St John Scotland, you'll play a crucial role in helping people feel safe, supported and cared for when they need it most.

You'll be the friendly face at the door when patients are collected from home, or the reassuring presence that gets them back safely afterwards. For many, you're not just a driver - you're someone they can rely on, have a blether with, and feel at ease around.

We're looking for:

- A friendly, caring nature and enjoyment of meeting new people
- Reliability and good organisation
- A willingness to make a real difference in someone's day
- To be aged 21–80
- If using your own car, you must be 21+ and have held a full licence for at least 2 years
- A full driving licence and appropriate insurance
- Depending on where you live, you may use your own vehicle or a St John Scotland vehicle – we'll talk this through with you when you get in touch

What you'll do:

- Collect patients from home and take them to hospital appointments (and return them home afterwards)
- Offer reassurance and friendly conversation where appropriate, helping patients feel at ease
- Drive safely and responsibly, following agreed routes and timings
- Keep in touch with the Patient Transport Coordinator about availability and bookings

What you'll get:

- Full induction and training
- A volunteer uniform
- Ongoing support from a welcoming team
- The chance to make a meaningful difference in your community

Get involved today and help save lives in your community.

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Volunteer role description	
Role title	Patient Transport Driver
Responsible to	Area Patient Transport Coordinator(s) and Patient Transport Service Delivery Officer
Location	Within the geographical area of your local St John Scotland Area. Exact locations will depend on local service availability
Time commitment	<p>This is a volunteering role with no fixed hours.</p> <p>Patient Transport Services generally operate Monday to Saturday.</p> <p>A regular weekly or monthly commitment is encouraged.</p> <p>We would like volunteers in this role to agree to commit to a minimum of 6 months</p>
Purpose	To provide safe, reliable and compassionate transport for patients attending essential oncology and renal treatments, helping reduce anxiety for patients and families while supporting NHS services through partnership working.
Responsibilities	<ul style="list-style-type: none">• Safely transport patients between their home and hospital at agreed times.• Offer reassurance and friendly conversation where appropriate.• Liaise with the Patient Transport Coordinator regarding availability and shifts.• Follow St John Scotland policies and procedures to ensure patient safety, confidentiality and professionalism. All patients referred to the service are mobile; drivers are not required to physically assist patients in or out of the vehicle.
Skills & requirements	<ul style="list-style-type: none">• Aged 21–80 with at least 2 years' full UK driving licence for personal vehicles, or aged 25+ for St John Scotland vehicles.• Safe and responsible driver. Friendly, approachable and patient-focused.• Reliable and committed team player.• Comfortable communicating with patients, coordinators and fellow volunteers.



St John Scotland

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Training & support	<ul style="list-style-type: none">• Full role-specific training and ongoing support provided. St John Scotland uniform and identification badge supplied.• Reimbursement of approved mileage expenses when using your own vehicle.• Opportunity to be part of a well-established and respected national charity.
Standards & compliance	<ul style="list-style-type: none">• PVG (Protecting Vulnerable Groups) membership is required and will be processed as part of induction• Compliance with SJS policies
What you'll gain	<ul style="list-style-type: none">• Make a meaningful difference• Direct contribution to lifesaving outcomes in local communities• Being part of a respected national and international organisation• Eligibility for recognition within the Order of St John, in line with established criteria